

For information purposes ONLY for THE BARKSTEAD



THE BARKSTEAD GUIDELINES

Luxury Boarding • Daycare

Location:

258 Cleveland Farm Road

Sweetwater, TN 37874

thebarkstead.com

CHECK-IN & CHECK-OUT

Daycare Clients

- **Check-In time** 7:00am-8:00am **Monday-Friday**
- Check-Out time is 3:00pm-4:00 pm Monday-Friday
- If daycare dogs are not picked up on time, The Barkstead reserves the right to board them overnight at the owners expense

Boarding Clients

- Check-Out time is 7:00am-8:00pm Monday-Friday
- Check-In time is 3:00pm-4:00pm Monday-Friday

For the safety of our team and to minimize disruption to pets in our care, **after-hours arrivals or departures are available for emergency situations only**, by appointment, and will incur an additional fee.

RESERVATIONS & ADMISSION

The Barkstead reserves the right to deny services to any pet that:

- Lacks required vaccination documentation
- Displays symptoms of contagious illness
- Exhibits aggressive or unsafe behavior
- Does not meet our health or temperament standards

To streamline check-in, we strongly encourage all required forms be completed **prior to arrival**.

PET HEALTH & SAFETY

- Pets must not have been exposed to any contagious illness within **30 days prior to arrival**. Veterinary documentation may be requested.
 - All pets must be on a **routine flea and tick prevention program**. If parasites are discovered, a flea treatment and Bravecto will be administered at the owner's expense.
 - Dogs must arrive and depart **on leash**
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- Pets requiring specialized care are welcome; please discuss needs with our staff in advance to ensure we can accommodate them appropriately.

VACCINATION REQUIREMENTS

Proof of current vaccinations from your veterinarian is required before check-in.

Dogs:

- Rabies
- DHPP
- Bordetella (every 6 months)

Vaccination records may be emailed to **info@thebarkstead.com** or faxed upon request.

Canine Influenza (CIV) is not required but is encouraged.

All vaccinations must be administered **at least 4 days prior** to Boarding or Daycare.

DAYCARE

All dogs are evaluated for temperament, play style, and group compatibility.

- Reservations are required for staffing purposes.
- Daycare is offered **Monday–Friday, 7:00 AM–4:00 PM**
- Daily rates and package options are available.
- Packages are **non-refundable**.

Eligibility:

- Minimum age of 15 weeks
- Completion of entire puppy series of DHPP, Rabies, and Bordetella
- Approval following daycare evaluation

FOOD & FEEDING

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Pets are fed **twice daily** (morning and evening). Midday feedings are available upon request.

Owners must provide their pet's food to avoid digestive upset.

- Meals should be pre-portioned, labeled, and sufficient for the entire stay.
- If food runs out or is not provided, The Barkstead's food in stock will be offered with an additional fee added.

BEDDING & PERSONAL ITEMS

The Barkstead provides elevated Kuranda beds, fleece blankets, and bowls for all guests. Personal items and toys are welcome but should be clearly labeled. We are not responsible for lost or damaged belongings.

DEPARTURE BATH

All boarding dogs and daycare dogs can receive a departure bath as an add-on that must be purchased ahead of time for an additional fee.

PHOTO & VIDEO CONSENT

By enrolling, owners grant permission for The Barkstead to use their pet's name, photos, or videos for marketing, promotional, or educational purposes across all media platforms.

PAYMENT

Payment is due at the time of reservation for all services rendered. Add-ons can still be purchased and paid for through the website after drop-off.

PROPERTY DAMAGE

Owners may be charged up to **\$100** for damages caused by their pet. If you anticipate potential damage concerns, please consult with our team to determine the best accommodations.

ASSUMPTION OF RISK & EMERGENCY CARE

Owners acknowledge that The Barkstead staff are not veterinarians and cannot diagnose medical conditions. While we take extensive precautions, participation in boarding, daycare, or grooming carries inherent risks.

Owners authorize The Barkstead to obtain veterinary care in the event of illness or injury, at the owner's expense, and accept full responsibility for their pet's actions, including injuries, damages, or medical costs incurred during their stay.
